



North Carolina Department of Health and Human Services

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March 6, 2008

MEMORANDUM

TO: Legislative Oversight Committee Members
Local CFAC Chairs
NC Council of Community Programs
County Managers
State Facility Directors
LME Board Chairs
Advocacy Organizations
MH/DD/SAS Stakeholder Organizations

Commission for MH/DD/SAS
State CFAC
NC Assoc. of County Commissioners
County Board Chairs
LME Directors
DHHS Division Directors
Provider Organizations
NC Assoc. of County DSS Directors

FROM: William W. Lawrence, Jr., MD 
Leza Wainwright 

SUBJECT: Implementation Update #41: Revised Community Support Service Definitions for Children and Adults, CAP-MR/DD Waivers, DMA Enrollment Packets, Denial Letters, Reminder on Scheduling Appeals

Revised Community Support Service Definitions for Children and Adults

As we announced in Implementation Update # 38, dated January 7, 2008, the revised service definitions for Community Support - Children/Adolescents and Community Support - Adults became effective on Saturday, March 1, 2008. The new definitions can be found on the web at <http://www.ncdhhs.gov/dma/bh/8A.pdf>. Providers should ensure that all services rendered on or after March 1, 2008 are delivered in accordance with the new definitions.

CAP-MR/DD Waivers

Work continues on the development of the tiered 1915 (c) Home and Community Based waivers for individuals with developmental disabilities. The tiered waivers will replace the current CAP-MR/DD waiver. We have had a preliminary discussion with the Centers for Medicare and Medicaid Services (CMS) about the concept of the tiered waivers and plan to continue those conversations as we move forward with development.

Division of Medical Assistance (DMA) Enrollment Packets

The North Carolina Medicaid Program's provider enrollment packets have been updated to include a Letter of Attestation as required by Section 6023 of the Deficit Reduction Act (DRA) of 2005. Effective May 1, 2008, outdated enrollment packets will no longer be accepted. Providers who are enrolling or re-enrolling must complete and submit the most recent version (December 2007 and after) of the provider enrollment packets, including the signed Letter of Attestation. Providers will be notified by email, telephone or written correspondence if a new provider enrollment packet must be submitted.

To ensure that there is no delay in processing an enrollment application; providers should obtain the current version of the provider enrollment packets from DMA's website at <http://www.ncdhhs.gov/dma/provenroll.htm>.

Denial Letters – Alternative Recommendations

On February 1, at the request of DMA, ValueOptions began to list recommended alternative services in denial letters to providers. The recommended alternative services identified include all those that would be appropriate for consideration which may include services already provided to the consumer and listed in the Person Centered Plan. Provision for alternative services not immediately available in a locale may be resolved via consultation with the LME. DMA and ValueOptions will notify the LMEs of recommended alternative services in order that the information may help inform the development of provider capacity in those areas.

Reminder on Scheduling Appeals

Please note that ValueOptions should not receive appeal requests from consumers nor schedule appeal hearings. Requests for informal appeals are sent to the Division of Health and Human Services (DHHS) Hearing Office, directed to the address on the notice of the appeal letter. ValueOptions does not schedule the hearings; the DHHS Hearing Office schedules informal appeal hearings. Contested case petitions for formal appeals are sent to both the Office of Administrative Hearings and DHHS Legal Counsel; the OAH schedules formal appeal hearings. Addresses for each office are listed in denial letters. ValueOptions is notified by the Department of Health and Human Services once an appeal is filed in order that the Maintenance of Service (MOS) may be entered.

Unless noted otherwise, please email any questions related to this Implementation Update to ContactDMH@ncmail.net.

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